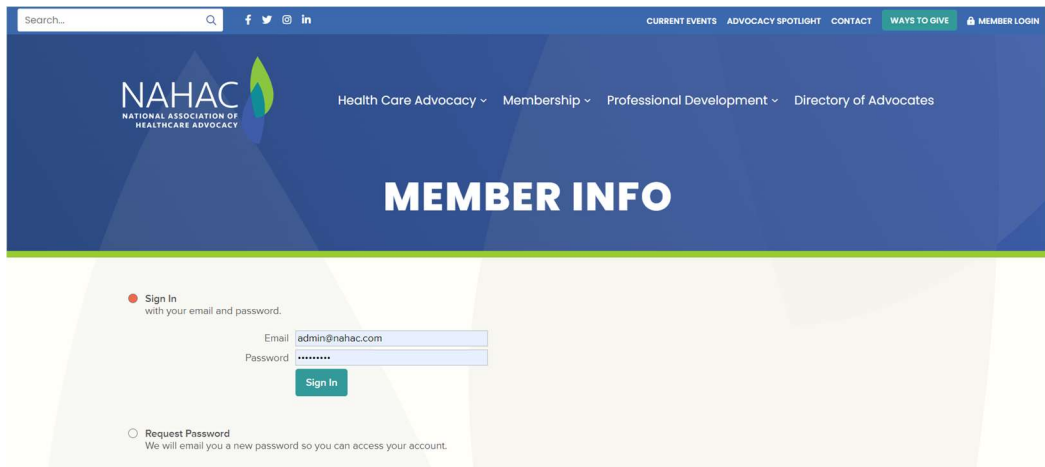


# Accessing Your Member Account 2023

1. Click on **Member Login** in the upper right corner of NAHAC.com



2. Enter Your Log In Credentials in the Sign In Area



*If your password is not accepted, please request a new password and follow the prompts in the instructions emailed to you.*

3. You Will Be Signed-In to the **Member Info** Page & Viewing Your Account Information



## Editing Your Member Profile: About Tab

Please make any requested changes & make sure all fields are complete. Do not forget to save changes!

**MEMBER INFO**

About Profile PaymentHistory Sign Out

Name, Credentials  
NAHAC Leader Test Account, BCPA

Business Name  
NAHAC

Job Title  
NAHAC Administration

NAHAC Regional Group: (Select ONLY if MAHCA, BAHCA Member)  
Only Select if a NAHAC Regional Group Member

Email

Business Phone  
(510) 560-4352  
Format (XXX) XXX-XXXX

Fax

City, State, Zip Code  
Berkeley CA 94705, US  
Please complete this field

Address (Street Address Will No Longer be Listed in 2023)  
No longer in profile

Website  
https://www.nahac.com/

Full Membership for 1 Person (\$175)  
For One Person, Subscription period: 1 year  
Renew, Upgrade or Update Billing

Make sure to save any changes before clicking on the Profile tab

Save & Continue Skip

**Make sure to SAVE changes before continuing to the Profile Tab**

## Editing Your Public Facing Member Profile Details: Profile Tab

Please make any requested changes & make sure all fields are complete. Do not forget to save changes!

About Profile PaymentHistory Sign Out

Business Card Learn more  
Click areas on card to upload logo or edit brief (80 character) description. Please include areas of expertise and/or service area.  
Click here to delete the current image.

NAHAC Leader Test Account, BCPA  
Enter a short description  
Enter Your Business Tagline Here

(510) 560-4352  
https://www.nahac.com/

Include a business logo or a headshot

Profile Gallery Learn more  
Upload pictures to your profile, or click an image to delete:

NAHAC

Click or drop file here to upload image

Add a headshot or logo here

# Editing Your Public Facing Member Profile Details: Profile Tab Continued

Please make any requested changes & make sure all fields are complete. Do not forget to save changes!

## MEMBER INFO

About Profile PaymentHistory Sign Out

Profile [Learn more](#)

Brief overview (500 characters) of your business or organization. This field is an option for directory search.

Edit - [undo](#) [redo](#) **B** *I* U [link](#) [unlink](#) [bulleted list](#) [numbered list](#) [table](#) [code](#)

The National Association of Healthcare Advocacy (NAHAC) was founded in 2009 to support independent professional patient and health care advocates and to advance the profession of health care advocacy. NAHAC is dedicated to improving patient outcomes by promoting the profession of health care advocacy through Empowerment, Education, and Collaboration.

Areas Of Expertise **NEW FORMAT**

Please Choose All That Apply. This will appear at the bottom of your directory listing.

- Medical Navigation
- Insurance and Billing
- Health Insurance Plan Options
- Decision Support
- Rare Disease
- Disease Specific
- Advance Care Planning
- End of Life
- Pediatrics
- Elder Support
- Hospital Advocacy
- Medication Review
- Transitions Of Care
- Fertility Advocacy

Additional Expertise / Focus

Background

Information about your business or organization

Advocate Since (year)

**B** ***I*** **U** [\*\*link\*\*](#) [\*\*unlink\*\*](#) [\*\*bulleted list\*\*](#) [\*\*numbered list\*\*](#) [\*\*table\*\*](#) [\*\*code\*\*](#)

xxxxxx

**We have changed the format.  
Please make sure to complete the Area of Expertise box above. This field of self-entered text about expertise is being removed.**

Geographic Service Area (200 Character Maximum, Text Included in Search Options)

**brief (for example Massachusetts, New England, and Nationwide)**

Social Links

Facebook

LinkedIn

Instagram

Youtube

Twitter

# Editing Your Colleague Facing Member Profile Details: Profile Tab Continued – Information Included on the Member Only Directory Tab

The following information will no longer appear in your public directory profile,  
but will be accessible to colleagues for networking purposes via the  
**MemberOnly** Tab in the **Directory of Advocates** (image included below).

***Please make sure to SAVE changes.***

**MEMBER INFO**

About Profile PaymentHistory Sign Out

**Member Only Tab**

The information included in the fields below will be included in our Member Only Directory that is not visible to the public. This additional benefit is for our current members only, for purposes of networking and connecting with other NAHAC Members.

Do you have a degree or Credential in Healthcare Advocacy? (from where?)

Advocacy Experience? (what kind?)

Please indicate if you have Medical Training; what kind? (Included On MemberOnly tab)

Do you have Educational and/or Research experience? (Please explain)

Additional Information: Is there anything else you would like colleagues to know?

We **Empower** patient/health care advocates with rigorous standards for the practice of health care advocacy including the 2022 revised Code of Ethics for Patient and Health Care Advocates.

We **Educate** patient and health care advocates as well as patients and their families with current information and resources to obtain the best quality of care and to ensure patient safety.

We **Collaborate** with consumers and advocacy groups to expand awareness of the profession of health care advocacy so that together, we are continuously improving patient care.

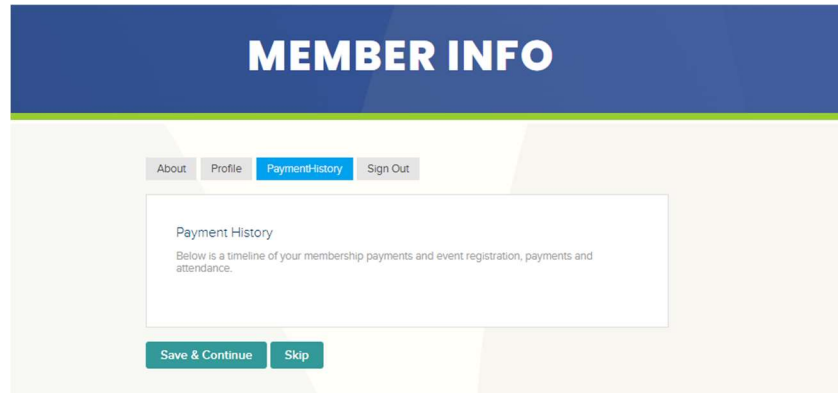
At NAHAC, our vision is to enhance the lives of every patient through the work of our

Save & Continue Skip

**MAKE SURE YOU SAVE CHANGES**

## Viewing Your Membership Information: Payment History Tab

We have added a tab in your account to view event registrations and membership information, including renewals. It can be viewed via the tab next to your profile information.



## Viewing the Member Only Directory:

**You must be logged in to access while viewing the Directory of Advocates**

We have added a **MemberOnly** Tab in the **Directory of Advocates**. Member Only information for each advocate can be viewed by clicking on the **MemberOnly** tab in the profile listing.

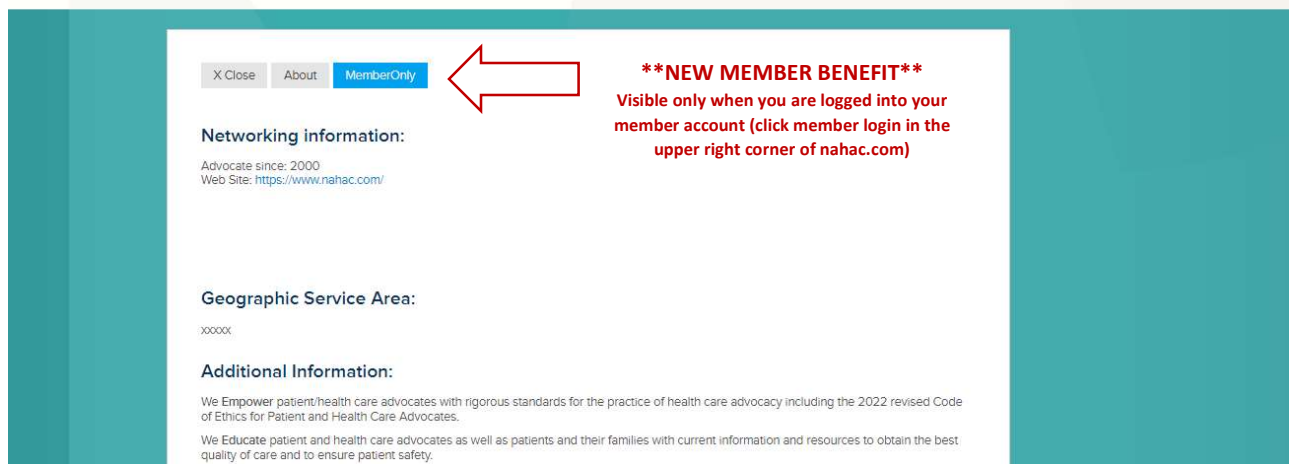
This tab will not appear unless you are **logged in** to your member account via **nahac.com!**

## DIRECTORY OF ADVOCATES

### Explore Our Directory of Experienced Advocates

NAHAC Members are practicing patient and health care advocates who commit to following the revised [Code of Ethics for Patient and Health Care Advocates](#). They are held to the highest ethical standards. NAHAC members view their role as advocates as striving to ensure that patients' voices and choices are heard.

The NAHAC Directory includes our Independent Patient and Health Care Advocates Members. Our search feature will help you find a practicing advocate in your geographic location and with expertise in your area of concern.



We hope you will enjoy the improved member account and directory listing. Questions? Email [admin@nahac.com](mailto:admin@nahac.com)