

<p><b>Wednesday, Nov 16</b>  11:00AM – 2:00PM  1:00PM – 1:15PM  1:15PM – 1:30PM  1:30PM – 2:30PM    2:30PM – 2:45PM  2:45PM – 3:45PM    3:45PM – 4:00PM  4:00PM – 5:00PM  Choose one    5:00PM – 5:15PM  After 5:15PM</p>	<p>Check-in: ALL REGISTRANTS, including on-line, on-site, and by-the-day  Welcome/opening remarks by Sima Kahn, MD, President NAHAC  Conference schedule and logistics  LISTEN, CAREFULLY  Speaker: Josephine Ensign, FNP, MPH, DrPH  Break  A PHYSICIAN’S PERSPECTIVE ON CARING FOR THE WHOLE PERSON  Speaker: Anthony Back, MD  Breakouts and transition to rooms  Breakout A: CONTINUING THE CONVERSATION  Panelists: Drs. Josephine Ensign and Anthony Back  Breakout B: IS HEALTHCARE ADVOCACY A SUSTAINABLE FIELD?  Panelists: Dianne Savastano, RN, BSN, MBA; Nuran Saydam, Robin Shapiro  Wednesday wrap-up  Mingle and Network</p>
<p><b>Thursday, Nov 17</b>  7:30AM – 8:00AM  8:00AM – 8:15AM  8:15AM – 9:15AM    9:15AM – 10:15AM    10:15AM – 10:30AM  10:30AM – 11:30AM    11:30AM – 11:45AM  11:45AM – 1:00PM  1:00PM – 2:15PM    2:15PM – 3:00PM    3:00PM – 3:30PM  3:30PM – 4:30PM    4:30PM – 5:00PM</p>	<p>Registration and check-in  Day’s schedule and logistics  CULTIVATING CONNECTION: FLIPPING THE CONVERSATION TO CREATE RELATIONSHIPS  Speaker: Stacey Tinianov  FLIP THIS SESSION: #PERSON-CENTERED IS ...  Facilitators: Stacey Tinianov, Deborah Jones  Break  DIAGNOSTIC ACCURACY AND THE COMPLEX PATIENT: A ROLE FOR HEALTH ADVOCATES  Speaker: Io Dolka  Introduction of Board Members by Sima Kahn, MD  NATIONAL CONFERENCE LUNCHEON  Keynote: KEEP ME SAFE, HEAL ME, TREAT ME WELL: THE PATIENT EXPERIENCE DEFINES HEALTHCARE QUALITY IN 2016  Speaker: Mark Crockett, MD, FACEP  HELLO, 9-1-1: IN PURSUIT OF BETTER E.R. CARE  Speaker: John Samuels, MPH  Break  ADVOCATES AND PRACTITIONERS: A COLLABORATION FOR QUALITY CARE  Panelists: Io Dolka, Dr. Mark Crockett, John Samuels  Wrap-up and a word about Friday</p>
<p><b>Friday, Nov 18</b>  Morning  12:00 – 1:00PM  12:00 – 1:00PM  1:00PM – 1:45PM  1:45PM – 2:45PM    2:45PM – 3:00PM  3:00PM – 3:45PM    3:45PM – 4:30PM    4:30PM – 5:15PM</p>	<p>EXPLORE SEATTLE or WASHAA ANNUAL MEETING (pre-registration required)  Registration and check-in  Box lunches available for pick-up  Video: SPEAKING OF DYING  HOW DEATH CAME TO DINNER  Speakers: Michael Hebb and Angel Grant  Break  CHOOSING DEATH: WHEN YOUR CLIENT SAYS, “I’VE HAD ENOUGH”  Speaker: Joanna Smith, LCSW, MPH, CHA  END OF LIFE: DEFINING QUALITY OF LIFE AND REMOVING OPTIONAL SUFFERING  Speaker: Chanel Reynolds  Closing remarks, evaluation, raffle, adjournment</p>



# Daily Conference Schedule-At-A-Glance